Insolvency Service



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Dear IP 48

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Dear Insolvency Practitioner,

In this, the forty-eighth of the "Dear IP (NI)" series, I should like to deal with the following issues:

- 1. EU Exit instruments
- 2. Update on Replacement of ICT System ISAAC
- 3. IPs to Upload PODs Received

1. EU Exit instruments

The Insolvency (Amendment) (EU Exit) Regulations 2019 were made on 30 January 2019, as part of plans to prepare for the possibility of the UK leaving the EU without a deal.

On 12 November 2018 The Provision of Services Amendment (EU Exit) Regulations 2018 were laid before Parliament as a negative instrument.

Both sets of Regulations apply on a UK wide basis.

Full details can be found in the Dear IP letter – Issue 86 March 2019, issued by the insolvency Service in England and Wales <u>https://www.insolvencydirect.bis.gov.uk/insolvencyprofessionandlegislation/de</u> <u>arip/dearipmill/hardcopy.htm</u>

2. Update on Replacement of ICT System – ISAAC

In December 18 the supplier delivered the first deployment of the new system enabling Insolvency Service to commence User Acceptance Testing.

The first phase is to test that the system functionality is working as outlined within 13 previously signed-off functional specifications. Testing of this phase is nearing completion.

Once functional testing is complete testers will commence scenario testing to replicate processes and procedures and the passing of cases between the different Insolvency units.

When all testing is complete staff, IPs and IP Assistants will receive training on the new system.

IP and IP Assistant training will be delivered on-line via web-ex sessions. By logging into the meeting via the Internet, IPs will be able to see the presenter's computer screen. The training sessions will be delivered by 2 trainers (1 delivering the training and 1 to field questions on-line). The benefit to this approach is that IPs and Assistants will be able to log in during one of four dates and undertake training at their desk.

Training is provisionally scheduled for $7^{th} - 10^{th}$ May 19. Once dates are confirmed we will send e-mails to all IPs and Assistants with log on details.

In addition comprehensive end user guides will be contained electronically within the IP portal.

The estimated Go-Live date is 18th June 19, however this is dependent on the results of User Acceptance Testing.

The majority of changes to the system are internal and IPs will not notice many changes but will notice some improvements i.e.

- The ability to filter on columns; date, title, document, type, etc.
- Notes and documents will now be listed in date order and have sortable columns.
- Messages will be sortable by case name, date etc.
- Confirmation notification will be received on sending messages.
- Read receipts will be received once sent messages have been read.
- When creditors' lists are being exported, full address details and amounts outstanding will be included.
- Case history will be updated to enable IPs to view not just the current case history but also the last 20 cases worked on.
- Out of office facility to allow IPs to let IPU know when they are out of office and not to offer cases.
- Taking multiple tasks ability to take and complete multiple tasks which do not require additional information to be completed.
- Ability to search for a party and select them as a payee when requesting payments.
- Submitting receipts and payments accounts.

Any enquiries regarding this article should be directed towards Chris Nesbitt, Insolvency Service, Project Manager, telephone: 028 90548504, email: <u>chris.nesbitt@economy-ni.gov.uk</u>

3. IPs to Upload PODs Received

In more recent cases the Insolvency Service has received additional funds after the IP has got their release, which has resulted in the Insolvency Service paying a dividend to creditors. When IPs are submitting their final receipts and payments account any PODs which have been received directly from the creditors should also be uploaded, as one document, into the general upload area, titled PODs and coded as creditors POD. This will enable the Insolvency Service to make dividend payments as quickly as possible.

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Yours faithfully

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J HASSON PRINCIPAL EXAMINER