



Department for the
Economy
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asset  skills

CAREERS IN HOUSING, PROPERTY, CLEANING, FACILITIES MANAGEMENT AND PARKING

**Industry
Fact
Sheet**



What is it?

The sector includes facilities management, housing, property, cleaning and the parking industries. Jobs include:

Facilities management - pest control technicians, facilities manager and green deal adviser.

Housing - statutory compliance officer and housing / neighbourhood / tenant arrears officer.

Property and planning - estate/letting agent, cleaner, supervisor, specialist cleaning operative and manager.

Parking - parking attendant and enforcement officer.

The sector currently employs 15,100 people across Northern Ireland.

Did You Know

The majority of the workforce (77%) is employed on a full-time basis, compared to 23% of staff who are employed on a part-time basis.

What do I need?

The entry requirements vary depending on the job. It is possible to enter the cleaning sector with no qualifications while other jobs may require an apprenticeship or degree in housing, property or facilities management. Employers look for candidates with prior work experience, technical or job specific skills, communication skills and detailed knowledge of industry regulations. Some jobs, such as surveyors or town planners require a professional qualification.

What are the opportunities?

The hardest jobs to fill are senior management positions. The sector is keen to encourage enthusiastic people who are interested in personal development, promotion and reaching managerial level.

There will be opportunities in several areas as many vacancies will be created as staff retire or leave the sector.

Demand is high for those with technical, communication, customer service and negotiation skills to ensure high standards of service delivery.

The industry with the highest level of competition for entry positions is property.

What are the wages?

Facilities Manager	£45,000 to £50,000 per year
Town Planner	£42,000 to £45,000 per year
Housing Officer	£27,000 to £35,000 per year
Cleaning Supervisor	£16,000 to £20,000 per year
Parking Attendant	£14,000 to £19,000 per year

Did You Know

Wages vary significantly - cleaning operatives generally earn about £12,000 compared to a surveyor who may earn over £50,000.

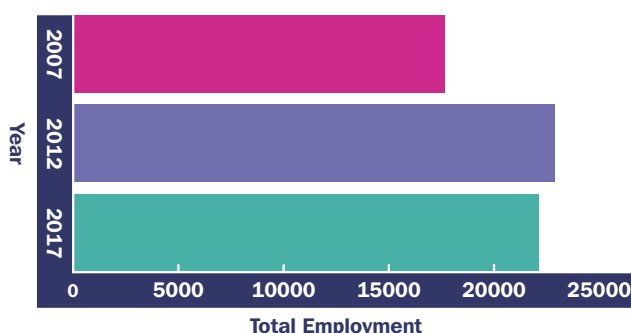
Did You Know

Only 5% of the workforce within this area is aged less than 25 years old.

Current and future trends

Jobs will continue to become available as existing staff retire or progress through the sector.

Employers will continue to demand higher level skills in areas such as change management.



Things to consider

Work environments vary depending on the job. Employees could find themselves working outdoors maintaining or surveying buildings to working indoors dealing with customers.

The majority of jobs are full-time but some employers offer flexible hours or part-time work.

Some facilities management and property firms may offer opportunities to work across the UK or abroad as their businesses expand.

What to do next

If you need help on choosing a career, going to college or university, training opportunities or finding a job contact the Careers Service:

Online: www.nidirect.gov.uk/careers

E-mail: csni@delni.gov.uk

Telephone: 0300 200 7820

Useful links

www.assetskills.org/

The Sector Skills Council (SSC) for facilities management, housing, property, cleaning and parking.

www.upkeep.org.uk/

Short courses for Building, Housing and FM.