



Department for the
Economy
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CAREERS IN HOSPITALITY AND TOURISM

**Industry
Fact
Sheet**



What is it?

Hospitality and tourism covers events, hotels, restaurants, pubs and bars, food service management, tourist services, holiday centres and visitor attractions. Jobs include chef, kitchen porter, waiting staff and many more.

The working environment is sociable and fast paced and there are many opportunities to travel as it is a global industry.

Whether you are starting out or looking to develop your career, there are many opportunities within the industry. It is quick to reward hard work and dedication with promotion.

Did You Know

52,400 people work in hospitality and tourism in Northern Ireland.

What do I need?

Many businesses do not ask for any formal qualifications. Enthusiasm, commitment and a good attitude are just as important.

Experience is important for senior positions and staff need to be willing to participate in training.

What are the opportunities?

There is a growing demand for skilled chefs so, if you're creative and have a passion for food, you could have a rewarding career cooking and preparing food in restaurants, hotels or at events.

Skilled managers are also in demand, so if you would like to lead a team and develop your career there are many opportunities.

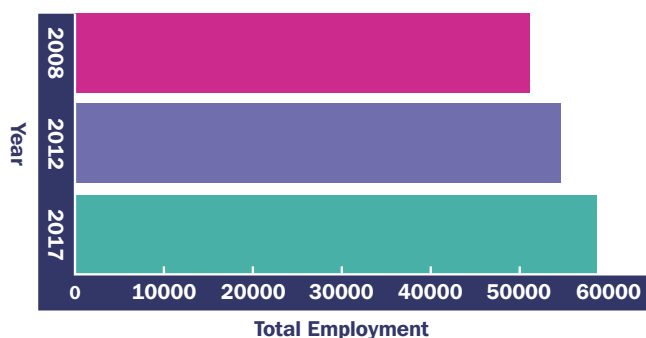
The sector has a large variety of jobs to choose from and there are many career progression routes.

What are the wages?

Hotel Managers	£34,900 per year
Restaurant Managers	£25,100 per year
Chefs	£19,600 per year
Bar Staff	£12,800 per year

Current and future trends

Just over 3,000 people per year will need to be recruited until 2017. The largest number of new employees will be required for entry level positions (e.g. bar staff and waiting staff) as well as managers and skilled chefs.



Did You Know

Approximately 4 out of every 10 staff work part-time within the sector.

Things to consider

Hospitality and tourism is a growing sector and very important to the Northern Ireland economy. There is a growing demand for skilled chefs and managers in restaurants, hotels and at events.

What to do next

If you need help on choosing a career, going to college or university, training opportunities or finding a job contact the Careers Service:

Online: www.nidirect.gov.uk/careers

E-mail: csni@delni.gov.uk

Telephone: **0300 200 7820**

Useful links

www.hospitalityguild.co.uk

Information on careers in hospitality and tourism.

www.people1st.co.uk

Information about developing skills across the sector.

Did You Know

High levels of customer service is extremely important to the hospitality & tourism industries.